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Aparentemente óbvias, muitas ideias, quando colocadas em prática, apresentam grandes resultados. O paradoxo é que as coisas comuns e práticas raramente se traduzem em práticas comuns.

Embora o leitor, em algumas passagens, possa pensar "isso eu já sabia", ao refletir sobre a sua capacidade de aplicar tal conhecimento, comprovará que "saber que" é bem diferente de "saber como". O saber útil é o "saber como", é conseguir aplicar as informações que possui em seu comportamento no mundo real. A diferença entre teoria e prática se resume numa palavra: ação.

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